

Data processing information

In view of the fact that Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), hereinafter GDPR, is the regulation in force applicable to personal data, you are hereby advised as follows:

1. Zamek Culture Centre, with registered office at ul. Św. Marcin 80/82, 61-809 Poznań, is the Administrator of your personal data.
2. As your data will be processed by Zamek Culture Centre, you may contact the Personal Data Protection Officer appointed by the Administrator by e-mail at iod@ckzamek.pl or in writing to the address of the Administrator.
3. Your personal data, provided in connection with the refund procedure following purchase of tickets, will be processed with the purpose of performing the agreement (pursuant to Art. 6(1)(b) GDPR) and with the purpose of complying with legal obligations resting with the Administrator (Art. 6(1)(c) GDPR).
4. Your data will be processed by authorized employees and associates of the Administrator. Such data will be received by entities which provide services to the Administrator, in particular services relating to access to IT systems, IT support and maintenance, as well as hosting services.
5. Your data will not be transferred to any third states (outside the European Union or the European Economic Area).
6. Your data will be processed for the duration of the agreement and the period specified in applicable laws and regulations, including statutes of limitation on potential claims.
7. You have the right to:
 - a. access the content of your personal data and obtain information about processed data,
 - b. rectify processed data,
 - c. have the data erased,
 - d. restrict the processing of data (if in your opinion CK ZAMEK processes incorrect/inaccurate data or processes data without due authorization)
8. Should you find that data processing by the Administrator violates applicable laws and regulations pertaining to personal data protection, you are entitled to file a complaint with the regulatory authority, i.e. the President of the Office for Personal Data Protection, at the address of the Personal Data Protection Office, ul. Stawki 2, 00 - 193 Warszawa.

9. Personal data is supplied voluntarily, but it is indispensable in order for the refund for purchased tickets to be effected. Such refund cannot be made if said data is not provided.
10. Your data will not be used for automated decision-making or profiling.